June 2014 Grade 12 Business Studies

Wall Street, Reforming the Unreformable-David E McClean 2015-10-06 McClean argues that a collective move towards stewardship within the financial industry is necessary to restore ethical behaviour and public confidence. Drawing on practical examples and offering new policy recommendations, this unique philosophical study paints a picture of what a truly ethical trading culture of the future might look like.

Crossing the Thinnest Line-Lauren Leader-Chivee 2016-09-20 F ROM THE VERY FOUNDING OF OUR NATION, diversity has been one of our greatest strengths but also the greatest source of conflict. In less than a generation, America will become "minority-majority," and the world economy, already interconnected, will be even more globalized. The stakes for how we handle this evolution couldn't be higher. Will diversity be a source of growth, prosperity, and progress-or perpetual division and strife? America has the potential to realize huge gains economically and socially by more fully capitalizing on diversity, but significant challenges remain and it's a problem that all Americans should be focused on solving.

Despite tremendous progress, women and minorities still face barriers to accessing the full promise of the American dream. It doesn't have to be this way. Many of the solutions are right in front of us, and many exceptional, committed Americans are doing their part to make a difference. In the twenty-first century, nations will prosper only insofar as they embrace and celebrate the individuals, organizations, and collective efforts to advance every kind of diversity. Lauren Leader-Chivée believes America must lead the way. In CROSSING THE THINNEST LINE, she explores the state of our diverse union and shares important stories of progress and potential, highlighting those who are crossing dividing lines of race, gender, culture, and political party to build a more united and prosperous nation. Her revelations will transform the discussion and set the agenda for America's progress on these critical issues. A work of originality and ambition, CROSSING THE THINNEST LINE changes our understanding of diversity and offers lessons to change our lives and our country.

Rankings and the Reshaping of Higher Education-Ellen Hazelkorn 2015-03-23 University rankings have gained popularity around the world and are now a significant factor shaping reputation. This second edition updates Ellen Hazelkorn's first comprehensive study of rankings from a global perspective, drawing in new original research and extensive analysis. It is essential reading for policymakers, managers and scholars.

Mobile Broadband Communications for Public Safety: The Road Ahead Through LTE Technology-Ramon Ferr?s 2015-10-12 Public Protection and Disaster Relief (PPDR) agencies rely on theuse of Private/Professional Mobile Radio (PMR) technologies such asTETRA, TETRAPOL, and APCO 25 which were conceived in the 1990s, inparallel with the second generation (2G) of mobile communicationsystems. Whilst PMR systems offer a rich set of voice-centricservices, with a number of features matched to the specialrequirements of PPDR, the data transmission capabilities of thesePMR technologies are rather limited and lag far behind thetechnological advances made in the commercial wirelessdomain. As a result, Long Term Evolution (LTE) technology formobile broadband PPDR is increasingly backed as the technology of choice for future PPDR communications, and technical work iscurrently being undertaken within the 3rd Generation PartnershipProject (3GPP), the organisation in charge of LTE standardisation, to add a number of improved capabilities and features to the LTEstandard that will further increase its suitability for PPDR andother professional users. This book provides a timely and comprehensive overview of the introduction of LTE technology for PPDR communications. It looks at operational scenarios andemerging multimedia and datacentric applications which have the potential to improve the efficiency of disaster recoveryoperation. There is a discussion of the main techno-economic drivers which are believed to be pivotal for an efficient andcost-efficient

delivery of mobile broadband PPDRcommunications. The capabilities and features of the LTEstandard for improved support of mission-critical communications are also covered, as is the applicability of Mobile Virtual Network Operator (MVNO) models for the delivery of PPDR services through commercial networks. This book offers a wide and deep analysis of the incoming evolution of PPDR domain, covering user need and technologies, normative and economic topics including those in the framework of commercial and PPDR domains' convergence and interoperability. It provides ahighly original reference to the driving subjects and trend of PPDR evolution worldwide. Chapter headings include:-Public Protection and DisasterRelief communications / Private Mobile Radio systems / MobileBroadband data needs and requirements / Mobile Broadband systemsfor PPDR communications / LTE technology for PPDR / SupplementingLTE / Spectrum use for PPDR / MNVO model for PPDR / Interconnection of PPDR networks / State of play

Palestine (West Bank and Gaza) Education System and Policy Handbook Volume 1 Strategic Information and Developments-IBP, Inc. 2008-03-03 Palestine Education System and Policy Handbook

AR 58-1 06/12/2014 MANAGEMENT, ACQUISITION, AND USE OF MOTOR VEHICLES, Survival Ebooks-Us Department Of Defense AR 58-1 06/12/2014 MANAGEMENT, ACQUISITION, AND USE OF MOTOR VEHICLES, Survival Ebooks

Information Engineering and Education Science-Dawei Zheng 2015-04-30 This proceedings volume contains selected papers presented at the 2014 International Conference on Information Engineering and Education Science (ICIEES 2014), held June 12-13 in Hong Kong, China. The objective of ICIEES 2014 was to provide a platform for researchers, engineers, academics as well as industry professionals from all over the world to

The Global Commercial Aviation Industry-Sören Eriksson 2015-07-16 This book provides a state-of-the-art overview of the changes and development of the civil international aircraft/aviation industry. It offers a fully upto-date account of the international developments and structure in the aircraft and aviation industries from a number of perspectives, which include economic, geographical, political and technological points of view. The aircraft industry is characterized by very complex, high technology products produced in relatively small quantities. The high-technology requirements necessitate a high level of R&D. In no other industry is it more of inter-dependence and cross-fertilisation of advanced technology. Consequently, most of the world's large aircraft companies and technology leaders have been located in Europe and North America. During the last few decades many developing countries have tried to build up an internationally competitive aircraft industry. The authors study a number of important issues including the political economy of the aircraft industry, globalization in this industry, innovation, newly industrializing economies and

the aircraft industry. This book also explores regional and large aircraft, transformation of the aviation industry in Central and Eastern Europe, including engines, airlines, airports and airline safety. It will be of great value to students and to researchers seeking information on the aircraft industry and its development in different regions.

Building Smarter Organizations-Gordon Vala-Webb 2017-05-23 Building Smarter Organizations is the antidote for your zombie organization. Building Smarter Organizations is an actionable survival guide for our complex, uncertain, and digital world. Slow-moving and uncoordinated zombie organizations can change. Utilizing the latest in industry research, Vala-Webb has assembled the complete anti-zombie kit to help you rebuild your organization so it can learn quickly, predict accurately, and execute on decisions effectively using: An "open" mindset that fosters innovation and employee engagement Fast-flow communications with visual work management Accelerated, collaborative decision making Don't keep stumbling and lurching around. Lead the change and equip your organization to thrive.

Data for Business Performance-Prashanth H Southekal, PhD 2017-02-18 Today, digitization is dramatically changing the business landscape, and many progressive organizations have started to treat data as a valuable business asset. While many enterprises are investing in improved data management, only a few have leveraged data to truly impact

business performance. To address this problem, Data for Business Performance provides readers with practical guidance and proven techniques to derive value from data in today's business environment. Specifically, the book has five key elements that make it unique: The book is holistic, as it looks at deriving value for all three key purposes of data: decision making, compliance, and customer service. The book is for practitioners, with practical guidance and proven techniques supported by real world examples. The book is relevant for the current business and IT landscape. The book is novel, with the adoption of the Goal-Question-Metric (GOM) framework as the core mechanism to monetize data in the organization, based on business goals, key questions, and key performance indicators (KPIs). The book is technology-agnostic, as concepts are used for unlocking the value of data without any reference to proprietary technologies. This book is absolutely timely and relevant in today's data-driven world. Most of the books on data available in the market today focus on data quality, governance, and analytics. This book from Dr. Prashanth Southekal is brilliant as it puts the business stakeholder at the center by addressing the key value propositions of the business user. This book is holistic and I strongly believe it will help to bridge the gaps we have today. Mario Faria Managing Vice President, Gartner, US In today's era of digital transformation, data and information are more important than ever. But deep understanding of how to manage data and information properly is in short supply. That is what I love about this book by Dr. Southekal. He tangibly closes that gap for the reader. If you are using digital transformation to improve your business

performance, this book and its discussion of data's role in improving business performance is for you. Michael Fulton President, Americas Division, CC and C Solutions, US Packed with insights and leveraging a process oriented approach, this book covers a unique combination of the science, the art and the strategy of unlocking the potential of data for enterprises in a real-life context. The author has managed to provide a clear action plan for creating data analytics and its management a key function in a modern enterprise. Ashish Sonal (Vir Chakra) CEO, Orkash, India This book is one of the most practical sources for how companies can greatly improve their bottom line by improved data management and becoming a data-centric company. It combines leading data management theory with step-by-step implementation and real-life examples, and is a must-read for those wanting to derive more value from their corporate data. Lance Calleberg Application Architect, Husky Energy, Canada Certainly, an engaging read for both information management practitioners and business unit managers alike. The tools, models, and frameworks prescribed are valuable, relevant, and lucidly blend inputs from the real-world to address numerous data management glitches at organizations. Overall, a compelling read with several practical takeaways. Refreshing! Sriram Kannan Digital & Analytics Practice Leader, IBM, India Prashanth has given a very practical guide to implement data culture in an organization. The book Data for Business Performance talks about building the organization of the future and the role of data. Prashanth rightly believes and demonstrates that data is not an asset of the IT team and is an organization-wide asset. He proposes the need for the chief

data officer (CDO) as a role that should anchor data and report to the CEO, and manage the stakeholders' data needs. Harshajith Umapathy Senior Vice President, Hansa Ceguity, India Dr. Southekal provides valuable insights on data and information management in mostly short and clearly written sections. Anyone interested in the datadriven company should read this book and learn about the hurdles on the road to be data-driven, and his valuable suggestions on how to overcome them. His wisdom may prevent some of the failures that helped him learn. Erik van der Voorden Domain Architect, Independent Consultant, Netherlands Data can tell us important stories when we process it by proven and structured approaches. Dr. Southekal's book presents such an approach based on the GQM method for transforming business data into an enterprise asset. This book is a valuable resource for organizations willing to become real data-driven organizations. Ahmet Dikici, PhD Project Manager, Tubitak Bilgem Software Technologies, Turkey

Generation Jobless?-P. Vogel 2015-03-05 Offering guidance on the opportunities and threats for future generations, and featuring interviews with business leaders, this book provides a constructive look at change. It directs the youth to become job creators, not job seekers, and to approach the corporate and political worlds with an entrepreneurial mind-set.

The Report: Kenya 2014-Oxford Business Group

2014-11-13 The country has a strong private sector and received encouraging forecasts of new oil, gas and water reserves, which if harnessed appropriately bode well for future growth. While a pending international court case resulting from prior elections provoked a measure of uncertainty, the country's medium to long-term economic outlook is robust. With over 40% of the population under the age of 15, Kenya stands to benefit from a significant demographic dividend, provided that sufficient jobs can be found when this population bulge enters the workforce. The country has a reasonably sized industrial base, competitive infrastructure and a large agricultural sector, all of which offer opportunities for capital-intensive investment.

American Oligarchy-Ron Formisano 2017-09-27 A permanent political class has emerged on a scale unprecedented in our nation 's history. Its self-dealing, nepotism, and corruption contribute to rising inequality. Its reach extends from the governing elite throughout nongovernmental institutions. Aside from constituting an oligarchy of prestige and power, it enables the creation of an aristocracy of massive inherited wealth that is accumulating immense political power. In a muckraking tour de force reminiscent of Lincoln Steffens, Upton Sinclair, and C. Wright Mills, American Oligarchy demonstrates the way the corrupt culture of the permanent political class extends down to the state and local level. Ron Formisano breaks down the ways this class creates economic inequality and how its own endemic corruption infects our entire society. Formisano delves into the work of not just politicians but lobbyists, consultants, appointed bureaucrats, pollsters, celebrity journalists, behind-thescenes billionaires, and others. Their shameless pursuit of wealth and self-aggrandizement, often at taxpayer expense, rewards channeling the flow of income and wealth to elites. That inequality in turn has choked off social mobility and made a joke of meritocracy. As Formisano shows, these forces respond to the oligarchy 's power and compete to bask in the presence of the .01 percent. They also exacerbate the dangerous instability of an American democracy divided between extreme wealth and extreme poverty.

Misinformation and Mass Audiences-Brian G. Southwell 2018-01-24 Lies and inaccurate information are as old as humanity, but never before have they been so easy to spread. Each moment of every day, the Internet and broadcast media purvey misinformation, either deliberately or accidentally, to a mass audience on subjects ranging from politics to consumer goods to science and medicine, among many others. Because misinformation now has the potential to affect behavior on a massive scale, it is urgently important to understand how it works and what can be done to mitigate its harmful effects. Misinformation and Mass Audiences brings together evidence and ideas from communication research, public health, psychology, political science, environmental studies, and information science to investigate what constitutes misinformation, how it spreads, and how best to counter it. The expert contributors cover such topics as whether and to what extent audiences

consciously notice misinformation, the possibilities for audience deception, the ethics of satire in journalism and public affairs programming, the diffusion of rumors, the role of Internet search behavior, and the evolving efforts to counteract misinformation, such as fact-checking programs. The first comprehensive social science volume exploring the prevalence and consequences of, and remedies for, misinformation as a mass communication phenomenon, Misinformation and Mass Audiences will be a crucial resource for students and faculty researching misinformation, policymakers grappling with questions of regulation and prevention, and anyone concerned about this troubling, yet perhaps unavoidable, dimension of current media systems.

Business Communication: Process & Product-Mary Ellen Guffey 2017-02-21 BUSINESS COMMUNICATION: PROCESS AND PRODUCT, 9E prepares readers for success in today's digital workplace. This book introduces the basics of communicating effectively in the workplace, using social media in a professional environment, working in teams, becoming a good listener, and developing individual and team presentations. Authors Mary Ellen Guffey and Dana Loewy also offer a wealth of ideas for writing resumes and cover letters, participating in interviews, and completing follow-up activities. Optional grammar coverage in each chapter, including a comprehensive grammar guide in the end-of-book appendix, helps readers improve critical English language skills. Important Notice: Media content referenced within the product description or the product text may not

be available in the ebook version.

English Language Education Policy in Asia-Robert Kirkpatrick 2015-11-27 This volume offers comprehensive 'state-of-the-art' overviews of educational policies concerning the teaching of English in a large number of Asian countries. Each contribution is written by a leading expert and gives a clear assessment of current policies and future trends. Starting with a description of the English education policies in the respective countries, the contributors then delve into the 'nuts and bolts' of the English education policies and how they play out in practice in the education system, in schools, in the curriculum, and in teaching. Topics covered include the balance between the acquisition of English and the national language, political, cultural, economic and technical factors that strengthen or weaken the learning of English.

Minerals Yearbook-Mines Bureau 2018-04-19 This edition of the U.S. Geological Survey (USGS) Minerals Yearbook discusses the performance of the worldwide minerals and materials industries during year 2013 and provides background information to assist in interpreting that performance. These annual reviews are designed to provide timely statistical data on mineral commodities in various countries. This volume covers data from Asia and the Pacific. Each report includes sections on government policies and programs, environmental issues, trade and production data, industry structure and ownership,

commodity sector developments, infrastructure, and a summary outlook. Audience: Government employees and contractors, as well as businesses and employees, all working in mineral-related trades, especially with interests in statistics about mineral commodities overseas, will find this resource invaluable.

Minerals Yearbook-Mines Bureau 2018-04-19 This edition of the U.S. Geological Survey (USGS) Minerals Yearbook discusses the performance of the worldwide minerals and materials industries during year 2013 and provides background information to assist in interpreting that performance. These annual reviews are designed to provide timely statistical data on mineral commodities in various countries. This volume covers data from Asia and the Pacific. Each report includes sections on government policies and programs, environmental issues, trade and production data, industry structure and ownership, commodity sector developments, infrastructure, and a summary outlook. Audience: Government employees and contractors, as well as businesses and employees, all working in mineral-related trades, especially with interests in statistics about mineral commodities overseas, will find this resource invaluable.

Supervision in the Hospitality Industry-John R. Walker 2015-12-29 Supervision in the Hospitality Industry, 8th Edition focuses on the different roles of employees from beginning leaders, newly promoted supervisor, or anyone

planning a career in the hospitality field. A market leader, this text is widely used by thousands of students training for a career in the hospitality industry and current hospitality supervisors alike. Supervision is unique in that it does not solely rely on the supervisor's point of view; instead, it considers the viewpoints of all levels of associates to create an informed picture of management and supervision in the hospitality industry.

A Letter to My White Friends and Colleagues-Steven S.

Rogers 2021-05-25 Learn how to address racial wealth disparity in the United States today From the life, professional experiences, and research of former Harvard Business School professor Steven Rogers, comes his boldly stated, A Letter to My White Friends and Colleagues. This informative epistle investigates the causes of racial wealth disparity in the United States and provides solutions for addressing it. Through extensive data and historical research, anecdotes, teaching, and case studies, it presents practical ways White people can work with and help the Black community. It teaches readers that eliminating the \$153,000 wealth gap between Black and White people is the solution to over 75% of our problems and offers solutions to help improve Black-White racial relations in the United States. In straightforward language, filled with facts, stories, advice, and sometimes even humor, A Letter to My White Friends and Colleagues encourages every White person to share his/her wealth with the Black

community—plain and simple. This book recommends that you spend a portion of your annual household budget with

Black-owned companies. If more money is spent at Blackowned businesses, those companies can grow and create more jobs for Black people. Rogers also proposes White people make large savings deposits into Black-owned banks. These are the financial institutions that are the backbone of the Black community that provide loans to the Black community for businesses, education, automobiles, and home mortgages. And finally, he resolutely encourages White people to support government reparations to Black Americans who are descendants of Black men and women. who were enslaved from 1619 to 1865. Those who read the book will: Understand the root causes of racial disparities in America Discover how you can personally contribute to reducing the inequality between Black and White people in the United States today Get concrete recommendations on how to redirect your spending to Black-owned institutions to help decrease the racial wealth gap This groundbreaking book provides financial recommendations that you can put into practice today, using his helpful instructions in most of the chapters, to address the systemic inequality between White and Black Americans. Read A Letter to My White Friends and Colleagues and be part of the path forward.

Cyberspace in Peace and War-Martin Libicki 2016-10-15 This book is written to be a comprehensive guide to cybersecurity and cyberwar policy and strategy, developed for a one- or two-semester class for students of public policy (including political science, law, business, etc.). Although written from a U.S. perspective, most of its contents are globally relevant. It is written essentially in four sections.

The first (chapters 1 - 5) describes how compromises of computers and networks permit unauthorized parties to extract information from such systems (cyber-espionage), and/or to force these systems to misbehave in ways that disrupt their operations or corrupt their workings. The section examines notable hacks of systems, fundamental challenges to cybersecurity (e.g., the lack of forced entry, the measure-countermeasure relationship) including the role of malware, and various broad approaches to cybersecurity. The second (chapters 6 - 9) describes what government policies can, and, as importantly, cannot be expected to do to improve a nation's cybersecurity thereby leaving leave countries less susceptible to cyberattack by others. Among its focus areas are approaches to countering nation-scale attacks, the cost to victims of broad-scale cyberespionage, and how to balance intelligence and cybersecurity needs. The third (chapters 10 - 15) looks at cyberwar in the context of military operations. Describing cyberspace as the 5th domain of warfare feeds the notion that lessons learned from other domains (e.g., land, sea) apply to cyberspace. In reality, cyberwar (a campaign of disrupting/corrupting computers/networks) is quite different: it rarely breaks things, can only be useful against a sophisticated adversary, competes against cyberespionage, and has many first-strike characteristics. The fourth (chapters 16 - 35) examines strategic cyberwar within the context of state-on-state relations. It examines what strategic cyberwar (and threats thereof) can do against whom - and how countries can respond. It then considers the possibility and limitations of a deterrence strategy to modulate such threats, covering credibility,

attribution, thresholds, and punishment (as well as whether denial can deter). It continues by examining sub rosa attacks (where neither the effects nor the attacker are obvious to the public); the role of proxy cyberwar; the scope for brandishing cyberattack capabilities (including in a nuclear context); the role of narrative and signals in a conflict in cyberspace; questions of strategic stability; and norms for conduct in cyberspace (particularly in the context of Sino-U.S. relations) and the role played by international law. The last chapter considers the future of cyberwar.

Collier Business Workout Guide-Steven R. Gross 2020-12-11 This timely and very practical guide shows you how to plan, carry out and complete an effective out-of-court restructuring or "workout." Leading you step by step through the legal, business and procedural details, it answers your questions on the pros and cons of negotiating a workout as opposed to filing for bankruptcy. Fully explains the complexities of exchange offers and prepackaged plans and analyzes such essential matters as directors' liability, lender's concerns, and taxation in the workout framework. Includes provisions revised or added pursuant to the Bankruptcy Abuse Prevention and Consumer Protection Act of 2005, Pub. L. No. 109-8 (2005). You'll find expert guidance through various workout procedures, including: • &mnsp; Negotiating with creditors on behalf of shareholders • Handling sales of claims against, or assets of, the troubled company • Minimizing personal liability of directors • Complying with legal requirements of various types of exchange offers

Broken Heartlands-Sebastian Payne 2021-09-16 Broken Heartlands is an essential and compelling political road-trip through ten constituencies that tell the story of Labour's red wall from Sebastian Payne - an award-winning journalist and Whitehall Editor for the Financial Times. 'Impressive and entertaining' - Sunday Times 'Immensely readable' -Observer Historically, the red wall formed the backbone of Labour's vote in the Midlands and the North of England but, during the 2019 general election, it dramatically turned Conservative for the first time in living memory, redrawing the electoral map in the process. Originally from the North East himself, Payne sets out to uncover the real story behind the red wall and what turned these seats blue. Beginning in Blyth Valley in the North East and ending in Burnley, with visits to constituencies across the Midlands and Yorkshire along the way, Payne gets to the heart of a key political story of our time that will have ramifications for years to come. While Brexit and the unpopularity of opposition leader Jeremy Corbyn are factors, there is a more nuanced story explored in Broken Heartlands - of how these northern communities have fared through generational shifts, struggling public services, de-industrialization and the changing nature of work. Featuring interviews with local people, plus major political figures from both parties including Boris Johnson and Sir Keir Starmer - Payne explores the significant role these social and economic forces, decades in the making, have played in this fundamental upheaval of the British political landscape. 'A must-read for anyone who wants to understand England today' - Robert Peston

Life by Algorithms-Catherine Besteman 2019-05-23 Computerized processes are everywhere in our society. They are the automated phone messaging systems that businesses use to screen calls; the link between student standardized test scores and public schools' access to resources; the algorithms that regulate patient diagnoses and reimbursements to doctors. The storage, sorting, and analysis of massive amounts of information have enabled the automation of decision-making at an unprecedented level. Meanwhile, computers have offered a model of cognition that increasingly shapes our approach to the world. The proliferation of "roboprocesses" is the result, as editors Catherine Besteman and Hugh Gusterson observe in this rich and wide-ranging volume, which features contributions from a distinguished cast of scholars in anthropology, communications, international studies, and political science. Although automatic processes are designed to be engines of rational systems, the stories in Life by Algorithms reveal how they can in fact produce absurd, inflexible, or even dangerous outcomes. Joining the call for "algorithmic transparency," the contributors bring exceptional sensitivity to everyday sociality into their critique to better understand how the perils of modern technology affect finance, medicine, education, housing, the workplace, food production, public space, and emotions—not as separate problems but as linked manifestations of a deeper defect in the fundamental ordering of our society.

Hug Your Haters-Jay Baer 2016-03-01 Haters are not your problem. . . . Ignoring them is. Eighty percent of companies

say they deliver outstanding customer service, but only 8 percent of their customers agree. This book will help you close that gap by reconfiguring your customer service to deliver knockout experiences. The near-universal adoption of smartphones and social media has fundamentally altered the science of complaints. Critics ("haters") can now express their displeasure faster and more publicly than ever. These trends have resulted in an overall increase in complaints and a belief by many businesses that they have to "pick their spots" when choosing to answer criticisms. Bestselling author Jay Baer shows why that approach is a major mistake. Based on an extensive proprietary study of how, where, and why we complain, Hug Your Haters proves that there are two types of complainers, each with very different motivations: ·Offstage haters. These people simply want solutions to their problems. They complain via legacy channels where the likelihood of a response is highest—phone, e-mail, and company websites. Offstage haters don't care if anyone else finds out, as long as they get answers. Onstage haters. These people are often disappointed by a substandard interaction via traditional channels, so they turn to indirect venues, such as social media, online review sites, and discussion boards. Onstage haters want more than solutions—they want an audience to share their righteous indignation. Hug Your Haters shows exactly how to deal with both groups, drawing on meticulously researched case studies from businesses of all types and sizes from around the world. It includes specific playbooks and formulas as well as a fold-out poster of "the Hatrix," which summarizes the best strategies for different situations. The book is also filled with poignant and hilarious

examples of haters gone wild, and companies gone crazy, as well as inspirational stories of companies responding with speed, compassion, and humanity. Whether you work for a mom-and-pop store or a global brand, you will have haters—and you can't afford to ignore them. Baer's insights and tactics will teach you how to embrace complaints, put haters to work for you, and turn bad news into good outcomes.

International Anti-Corruption Norms-Cecily Rose 2015-08-13 The creation of international anti-corruption norms through non-binding instruments and informal institutions can privilege the interests of powerful states and raise questions about the legitimacy of these institutions and the instruments they produce. At the same time, the anti-corruption instruments created under the auspices of these institutions also show that non-binding instruments and informal institutions carry significant advantages. The non-binding instruments in the anticorruption field have a clear capacity to influence domestic legal systems that is comparable to, if not greater than, that of binding treaties. This book examines the creation of international anti-corruption norms by states and other actors through four markedly different institutions: the Organisation for Economic Co-operation and Development, the United Nations, the Extractive Industries Transparency Initiative, and the Financial Action Task Force. Each of these institutions oversees an international instrument that requires states to combat corruption - yet only the United Nations oversees anti-corruption norms that take the sole

form of a binding multilateral treaty. The OECD has, by contrast, fostered the development of the binding 1997 OECD Anti-Bribery Convention, as well as non-binding recommendations and guidance associated with treaty itself. In addition, the revenue transparency and anti-money laundering norms developed through the Extractive Industries Transparency Initiative and the Financial Action Task Force, respectively, take the form of the non-binding instruments that have no relationship with multilateral treaties. With corruption at the forefront of political debate, International Anti-Corruption Norms provides timely guidance on the burgeoning debate surrounding international finance and natural resources extraction, as well as other forms of modern-day corruption, and the most effective methods of tackling these global political issues.

The Oxford Handbook of International Climate Change

Law-Kevin R. Gray 2016-04 Climate change presents one of the greatest challenges of our time, and has become one of the defining issues of the twenty-first century. The radical changes which both developed and developing countries will need to make, in economic and in legal terms, to respond to climate change are unprecedented. International law, including treaty regimes, institutions, and customary international law, needs to address the myriad challenges and consequences of climate change, including variations in the weather patterns, sea level rise, and the resulting migration of peoples. The Oxford Handbook of International Climate Change Law provides an unprecedented and authoritative overview of all aspects of international climate

change law as it currently stands, with guidance for how it should develop in the future. Over forty leading scholars and practitioners set out a comprehensive understanding of the legal issues that surround this vitally important but still emerging area of international law. This book addresses the major legal dimensions of the problems caused by climate change: not only in the content and nature of the international legal frameworks, which need implementation at the national level, but also the development of carbon trading systems as a means of reducing the costs of meeting emission reduction targets. After an introduction to the field, the Handbook assesses the relevant institutions, the key applicable principles of international law, the international mitigation regime and its consequences, and climate change litigation, before providing perspectives focused upon specific countries or regions. The Handbook will be an invaluable resource for scholars, students, and practitioners of international climate change law. It provides readers with diverse perspectives, bringing together interpretations from different disciplines, countries, and cultures.

The Report: Gabon 2014-Oxford Business Group 2014-09-30 With just 1.63m people, Gabon is the second-smallest member of the six-country Central African Economic and Monetary Community in terms of population, after Equatorial Guinea. However, the country's well-developed hydrocarbons sector has made Gabon the second-largest economy in the sub-region. The economy of Gabon has largely developed on the back of the country's

substantial oil and gas resources; however, declining production levels are leading the government to pursue a strategy of economic diversification. While efforts to encourage new investment and offshore oil exploration may yet yield results, the development of other industries, including forestry and mining, is being encouraged. Meanwhile, like many African countries, Gabon is working to ensure that a larger percentage of natural resource wealth is channelled into the national economy.

Onlearning: How disruptive education reinvents learning-José Cláudio Securato 2020-06-23 Onlearning -How disruptive education reinvents learning brings a new concept, which appears as a response to the desire for change in education, specifically in education for executives, in the face of the exponential and out-of-sync transformations of society, which happen through technology and revolutionize organizations, people's lives and customs; with the aim of extracting the best from this evolution and expanding it in a maximized way into executive learning. The work consists of three parts: Part I deals with the history of work-oriented education, executive education, and business schools. It shows how the teaching of Administration was formalized, mainly by business schools, and what learning and cognition methodologies were developed by the various thinkers of the 19th and 20th centuries, whose models have repercussions until today. Part II outlines the scenario in which technology and digital transformation are consolidated as fundamental means for creating disruption in the most diverse areas of knowledge

and industry sectors. It approaches how Clayton Christensen's theory of disruptive strategy defies the logic of traditional innovation, as well as what are the effects of new technologies on the economy, society and people's lives, and how fast are they advancing to become accessible, radically transforming reality. Finally, Part III deals with education and Saint Paul's disruptive proposal for executive education, Onlearning. It reflects on the need for education to concretely impact technological evolution in a broad way, in its economic and social aspect. It ends by presenting 20 conclusions on Onlearning, featuring objectives, actions, and projections for the future of education, based on the proposal to reinvent education through the resources that technology and digital transformation make available to everyone.

University Trends-Jonathan Coulson 2014-09-15 A university campus is a place with special resonance: conjuring images of cloistered quadrangles and woodpanelled libraries, often echoing centuries of scholarly tradition. And yet it is also a place of cutting-edge science, interactive learning, youth, vibrancy, and energy. It is this dual nature which makes the physical environment of a university so dynamic as well as a highly challenging landscape to design and manage successfully. Today, the scale of the pressures and the rate of change facing higher education institutions are greater than ever. Squeezed public spending, rising tuition fees and the growing education ambitions of developing nations are set against a backdrop of rapid technological progress and changing

pedagogies. What are the repercussions for the physical realities of university planning and architecture? And how are university campuses adapting to contend with these pressures? University Trends introduces the most significant, widespread and thought-provoking trends in campus design today. Part 1 identifies current trends such as starchitecture, large-scale campus extensions, adaptive re-use, and international branch campuses. Part 2 profiles each trend via highly-illustrated, global case studies of well-publicised as well as lesser-known projects. The essential guide to current and future trends in campus design.

Report on Activities, ... December 28, 2013 to January 2, 2015, House Report 113-679, 113-2- 2015

The Redesign of the Global Financial Architecture-

Stuart P. M. Mackintosh 2015-10-16 In 2007-2008 the global financial and economic system was in turmoil. This volume focuses on how the global financial architecture was redesigned following the financial crash of 2008. Its central claim is that the reforms constituted a paradigm shift, a move from the dominance of market authority to the reassertion of state authority over financial markets and actors. The book underscores that the cycle of boom and bust, of crisis response, reform and eventual relapse are not only economic but also conceptual and ideological. Ideas matter in the political and economic calculus of policy making. Economies are underpinned by and linked to ideological narrative, a prevailing policy consensus that

places limits on policy actions and options and constitutes a dominant worldview or paradigm. To become real, to be lasting, to impact actual policy choices and market actor decisions, a re-regulatory paradigm shift cannot just be conceptual or ideological. It must also be present in the institutional constructs and policy decisions that flow from the ideological regulatory shift. To gauge the fluctuating strength of the paradigm shift the book addresses the G20 summit process, the creation of the FSB, the policy output of the new forums, for signs of permanency, strength, and possible effectiveness. This work presents important new material on the financial crisis and the regulatory response to it, which will be valuable for researchers, teachers and students alike.

Corporate Finance Law-Louise Gullifer 2015-10-22 The second edition of this acclaimed book continues to provide a discussion of key theoretical and policy issues in corporate finance law. Fully updated, it reflects developments in the law and the markets in the continuing aftermath of the Global Financial Crisis. One of its distinctive features is that it gives equal coverage to both the equity and debt sides of corporate finance law, and seeks, where possible, to compare the two. This book covers a broad range of topics regarding the debt and equity-raising choices of companies of all sizes, from SMEs to the largest publicly traded enterprises, and the mechanisms by which those providing capital are protected. Each chapter analyses the present law critically so as to enable the reader to understand the difficulties, risks and tensions in this area of law, and the

attempts made by the legislature and the courts, as well as the parties involved, to deal with them. This book will be of interest to practitioners, academics and students engaged in the practice and study of corporate finance law.

Exploring Management-John R. Schermerhorn, Jr. 2017-10-16 Exploring Management supports teaching and learning of core management concepts by presenting material in a straightforward, conversational style with a strong emphasis on application. With a focus on currency, high-interest examples and pedagogy that encourages critical thinking and personal reflection, Exploring Management is the perfect balance between what students need and what instructors want.

Mobile Learning-Scott McQuiggan 2015-03-04 Explore the game-changing technology that allows mobile learning offectively reach K-12 students Mobile Learning: A Handbook for Developers, Educators and Learners provides research-based foundations for developing, evaluating, and integrating effective mobile learning pedagogy. Twenty-first century students require twenty-first century technology, and mobile devices provide new and effective ways toeducate children. But with new technologies come new challenges—therefore, this handbook presents a comprehensive look at mobile learning bysynthesizing relevant theories and drawing practical conclusions for developers, educators, and students. Mobile devices—in ways that the laptop, the personal computer, and netbook

computers have not—present theopportunity to make learning more engaging, interactive, andavailable in both traditional classroom settings and informallearning environments. From theory to practice, MobileLearning explores how mobile devices are different than theirtechnological predecessors, makes the case for developers, teachers, and parents to invest in the technology, and illustrates the many ways in which it is innovative, exciting, and effective ineducating K-12 students. Explores how mobile devices can support the needs of students Provides examples, screenshots, graphics, and visualizations toenhance the material presented in the book Provides developers with the background necessary to create theapps their audience requires Presents the case for mobile learning in and out of classrooms as early as preschool Discusses how mobile learning enables better educational opportunities for the visually impaired, students with Autism, and adult learners. If you're a school administrator, teacher, app developer, orparent, this topical book provides a theoretical, well-researcheddiscussion of the pedagogical theory and mobile learning, as wellas practical advice in setting up a mobile learning strategy.

This Must Be The Place-Robert Kronenburg 2019-03-07 This Must Be The Place is the first architectural history of popular music performance space, describing its beginnings, its different typologies, and its development into a distinctive genre of building design. It examines the design and form of popular music architecture and charts how it has been developed in ad-hoc ways by non-

professionals such as building owners, promoters, and the musicians themselves as well as professionally by architects, designers, and construction specialists. With a primary focus on Europe and North America (and excursions to Australia, the Far East and South America), it explores audience experience and how venues have influenced the development of different musical scenes. From music halls and Vaudeville in the 1800s, via the seminal clubs and theatres of the 20th century, to the large-scale multi-milliondollar arena concerts of today, this book explores the impact that the use of private and public space for performance has on our cities' urban identity, and, to a lesser extent, how rural space is perceived and used. Like architecture, popular music is neither static nor standardized; it continuously develops and has multiple strands. This Must Be The Place describes the factors that have determined the development of music venue architecture, focusing on both famous and less well-known examples from the smallest bar room music space to the largest stadium-filling rock set.

What Went Right-Roberta Israeloff 2017-05-24 In What Went Right: Lessons from Both Sides of the Teacher's Desk co-authors Roberta Israeloff and George McDermott resume a conversation they began in 1967—when she was in eleventh grade at Syosset (N.Y.) High School and he was her English teacher. In 2014, after finding each other on Facebook, they began an email correspondence—as contemporaries, rather than student and teacher—and quickly discovered that neither had ever stopped thinking about that school and the many ways it influenced them. As

they shared their impressions of how and why public education has changed since then, they realized that a single academic year can have a deeper and longer-lasting impact than they had ever imagined. Personal and probing, evocative and wide-ranging, the letters that compose this book ask and attempt to answer some timeless—and timely—questions: What makes a teacher or a class memorable? How can the teacher-student relationship be supported and strengthened? What does being "educated" truly mean? And, perhaps most important, what role can free public education play in sustaining our democracy?

Distracted-James M. Lang 2020-10-20 Keeping students focused can be difficult in a world filled with distractions -which is why a renowned educator created a scientific solution to one of every teacher's biggest problems. Why is it so hard to get students to pay attention? Conventional wisdom blames iPhones, insisting that access to technology has ruined students' ability to focus. The logical response is to ban electronics in class. But acclaimed educator James M. Lang argues that this solution obscures a deeper problem: how we teach is often at odds with how students learn. Classrooms are designed to force students into long periods of intense focus, but emerging science reveals that the brain is wired for distraction. We learn best when able to actively seek and synthesize new information. In Distracted, Lang rethinks the practice of teaching, revealing how educators can structure their classrooms less as distraction-free zones and more as environments where they can actively cultivate their students' attention. Brimming with ideas and grounded in new research, Distracted offers an innovative plan for the most important lesson of all: how to learn.

Minerals Yearbook-Geological Survey 2019-01-31 This volume, covering metals and minerals, contains chapters on approximately 90 commodities. In addition, this volume has chapters on mining and quarrying trends and on statistical surveying methods used by Minerals Information, plus a statistical summary.

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